



Code of Conduct for Patients and Visitors

In an effort to provide a safe and healthy environment for staff, visitors, patients and their families, Specialists in Pain Care expects patients and accompanying family members and friends to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of other patients and staff.

The following behaviors are prohibited and may result in your immediate dismissal from the practice:

- Smoking outside the office or outside the other storefronts in the shopping center
- Smoking in a parked vehicle outside the office or outside the other storefronts in the shopping center
- Loitering outside the office or outside the other storefronts in the shopping center
- Loitering in a parked vehicle outside the office or outside the other storefronts in the shopping center
- Physical assault or inflicting bodily harm.
- Rude behaviors in person or through written, verbal or electronic communication, including but not limited to the following: Profanity, harassment, offensive or intimidating statements or gestures and threats of violence.
- Racial or cultural slurs or other derogatory remarks associated with, but not limited to, race, language or sexuality

PLEASE BE COURTEOUS WITH THE USE OF CELL PHONES AND OTHER ELECTRONIC DEVICES.

WE ARE MAKING EVERY EFFORT TO REDUCE WAIT TIMES AND MAKE ALL OF OUR PATIENTS' VISITS TO SPECIALISTS IN PAIN CARE AS STRESS FREE AND ENJOYABLE AS POSSIBLE. TO ASSIST IN THAT GOAL, WE HAVE THE FOLLOWING EXPECTATIONS:

- Please arrive on time for your appointment.
- Please provide 24 hours' notice of cancellation whenever possible. We understand that last minute situations arise. Any notification, even late notice is appreciated.
- Payment of co-pays and/or deductibles is expected at the time services are rendered. Failure to do so may result in having to reschedule your appointment.

I agree to the Specialists in Pain Care "Code of Conduct for Patients and Visitors"

NAME: _____	Signature: _____
Date of Birth: _____	Today's Date: _____